



News Release

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FOR IMMEDIATE RELEASE

Heritage Bank & Trust Implements Lobby Areas By Appointment Only & Drive-Thru Lanes Open At All Locations

(March 16, 2020) — At Heritage Bank & Trust, we deeply care about our communities and we care about the people in them, including our customers, employees and shareholders. Your health and safety are our top priorities and that's why Heritage Bank & Trust is implementing that our lobby areas will be available by appointment only. Multiple drive-thru lanes will be accessible starting March 17 at all three locations until further notice. Our hours are Monday-Thursday 8:00 a.m. to 4:00 p.m.; Friday hours are 8:00 a.m. to 5:00 p.m.; and 9:00 a.m. to 12:00 p.m. on Saturday at the Columbia and Lawrenceburg locations.

Our commitment to you and all of our neighbors is that we are intensely focused on taking every step possible to provide a safe and clean environment to serve you during this time of need. Contact 931-388-1970 to make your appointment with a loan officer or client banker.

We strongly encourage you to use Heritage Bank & Trust's digital tools and other resources for self-service banking and 24/7 account access. You can access your accounts online by using the [Heritage Bank & Trust mobile app](#) or [online banking services](#). From there you can make payments, view transactions, check balances, find an ATM and more.

You may also make deposits in our night drops at all three locations as well as through our mobile app. If you haven't enrolled in online access, it only takes a few minutes. [Visit our website to enroll today.](#)

Should you find yourself in need of assistance, please [contact us](#). You may also contact 931-375-2265 for telephone banking.

We're focused on keeping our staff members safe as well. Because we know you count on our 43 employees to be there for you, we have reminded them of the importance of being diligent in caring for themselves as well. We know that in caring for ourselves, we are also caring for you.

Please visit heritagebankandtrust.com or call 931-388-1970 if we can be of assistance to you. Bank management is continuing to monitor the situation and are referring to the guidance from the Centers for Disease Control and Prevention (CDC) as well as local, state and national officials. We are proud to be your community bank.

Heritage Bank & Trust is a community bank with locations in Columbia, Mount Pleasant and Lawrenceburg. As of December 2019, Heritage Bank & Trust had total assets of approximately \$185 million.

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